

We will be installing a new Smart Meter soon! Smart Meters improve service and make managing your power use simpler than ever. The Smart Meter offers some great benefits to you.



**“A Smart Meter helps us respond to power outages faster than ever!”**

*– Jim Wright, Transmission Operations and Maintenance*

**For more information about Smart Meters visit:**

**[www.cmpco.com/smartmeter](http://www.cmpco.com/smartmeter)  
or call VSI Meter Services:  
1-877-887-0356**

**A Smart Meter helps you know your own power.**



*Track your energy use down to the hour on your home computer. That's just one of the benefits of Smart Meters.*



**CENTRAL MAINE  
POWER**

## Smart Meter Basics

Smart Meters are the new standard for CMP's customers. A Smart Meter uses electronic technology to measure your electricity use. Unlike older meters, however, a Smart Meter stores hourly readings electronically instead of using dials to show just the total use. Each day, the meter sends a reading to CMP by a low power radio signal.

The radio in CMP's Smart Meters is similar to other common electronics such as wireless Internet systems, laptop computers, and baby monitors. Our meters comply with safety and operating standards set by the Federal Communications Commission. Customers who don't want a standard meter can choose between two non-standard, special options.

*Because we don't have to  
drive to your meter to read  
it, Smart Meters help  
the environment  
by eliminating  
1,400 tons of  
carbon dioxide  
emissions a  
year helping  
to make our  
air cleaner.*

Printed on recycled paper 

## Savings and Convenience for You

- More and better information to help you save. You'll get a detailed account of your energy use on our website.
- Shorter outages when big storms hit. CMP will be able to restore service faster with information from our Smart Meters.
- More accurate billing because we get your usage information everyday, reducing the need for estimated bills.
- Faster service when you want to open a new account or close an existing account.
- Faster diagnosis and response to power quality problems.

*For more information, visit:  
[www.cmpco.com/smartmeter](http://www.cmpco.com/smartmeter)*

### IMPORTANT:

- The initial fee will be billed to you upon selection of your option.
- Monthly charges will appear on your bill beginning October 1, 2011 or when the option is installed, whichever is later.
- Income qualified customers may receive a discount.
- In most cases, the Smart Meter is installed in the location of your old meter. You may choose to relocate your meter at your expense. Terms and conditions apply and can be viewed at [www.cmpco.com](http://www.cmpco.com).
- Please do not include the enclosed reply card with your bill payment.

## Here are all your options

**I want the new standard, wireless Smart Meter!**

**You don't have to do anything. We'll install your Smart Meter automatically, at no extra cost to you.**

### Option A:

**A Smart Meter modified to receive wireless one-way communication from CMP only.**

**One-time charge of \$20**

**Monthly charge of \$10.50**

CMP will read the meter every two months for billing, and send an estimated bill for the alternate months. Customers will have access to hourly usage information on line, but the data will be updated only every other month after meter reading.

Check box A on the reply card and mail today.

*Note: The modified Smart Meter is not expected to be available before March, 2012, but you may select this option now.*

### Option B:

**Electro-mechanical meter**

**One-time charge of \$40**

**Monthly charge of \$12**

An electro-mechanical meter with no wireless communications technology. CMP will read the total recorded electricity usage every two months for billing, and send customers an estimated bill for the alternate months.

Check box B on the reply card and mail today.

**Please reply by the date listed on the enclosed card.**